



SHIPPING POLICY

Rigs4Less prides itself on offering inexpensive and timely nationwide shipping. We use a variety of shipping carriers to make sure we get your delivery to you as timely as possible.

SHIPMENT NOTIFICATIONS

You'll receive an email/text with tracking information shortly after your purchase and before your order ships. Please be aware that some shipping carriers need roughly 48 hours to update tracking once the carrier picks up the package.

Depending on the item you ordered or how many items were in your order, you may receive multiple deliveries. You will receive a shipping confirmation email/text for each shipment including what items are contained in that shipment

DELIVERY TIME

We know that getting the items you purchase timely is important to you, so you may inquire about more timely shipping options at purchase. While we make every effort to ship out orders quickly, keep in mind that we relay pickup and delivery estimates given to us by the shipping companies; in which there are multiple variables outside of our control that may effect the estimated and actual pickup and delivery dates. There may also be periods of time around major holidays or other events where shipping may incur a slight delay, including but not limited to: Christmas, New Years Eve/day, and during the week of Thanksgiving.

****Note; in all instances regardless of circumstances, shipping is non-refundable. Shipping companies do not negotiate refunds therefore, we are unable to reimburse funds either for delivery or return of products.**

SHIPPING CARRIERS

Most of our items are shipped through common ground carriers (UPS, FEDEX, Dohrn, XPO, and Others) but we may also use USPS Priority Mail for smaller items.

Some ground orders will be assessed a handling fee which is not refundable.

Large items (over 150LBS) are shipped by LTL freight lines. Some freight orders will be assessed a handling fee which is not refundable.

Most freight carriers will contact you to schedule a delivery appointment and signature is required except for FedEx Freight Direct. FedEx Freight Direct does not call to schedule an appointment or require a signature. With these deliveries we receive photos of the delivered shipment and will use the photos as reference if there are questions regarding that order delivery.

Please verify all items are present before you accept the delivery. If the equipment arrives damaged or has missing items, notify Rigs4Less and the freight company on the spot before signing for the delivery. We require that you take notes, pictures, etc. and immediately notify Rigs4Less by phone call. All equipment leaves our warehouse in new, unused condition unless othersie noted. If there are damages or shortages noted at the accepted delivery and you purchased route package protection, please contact us to file a report.

SALES ASSISTANCE

Call us at 715-843-7070

Monday - Friday: 8:00AM - 5:00PM
CT

Saturday: 8:00AM - 2:00PM CT

Sunday: Closed